

Medical Center Clinic Patient Financial Responsibility

Effective January 1, 2009, all patient responsibility balances are due at the time of service.

PAYMENT AT TIME OF SERVICE

We will submit insurance claims for services rendered on your behalf. Insurance coverage is a contract between the patient and insurance carrier. Any portion not covered by your insurance due to deductibles, co-payments or co-insurance are due on the date of service. Patients who do not have medical insurance will be expected to pay charges incurred on the date of service.

PAYMENT OPTIONS

Our offices accept Visa, MasterCard, American Express, and Discover. Our offices also accept personal checks or cash. There will be a nonadjustable \$25 fee for all returned checks.

BALANCES DUE AFTER INSURANCE

Any remaining balance due after payment by your insurance provider must be paid within 30 days. Payment arrangements may be made for special circumstances by contacting MedPro Solutions within 30 days of receipt of your first statement. The phone number for MedPro Solutions is 474-8600.

OUTSTANDING BALANCES

All past due account balances will be forwarded to a collection agency. If you require any type of payment arrangement please contact MedPro Solutions at 474-8600 prior to your account being placed with a collection agency. Credit problems may occur once an account has been placed with a collection agency.

DEFINITIONS

IN NETWORK – In Network refers to the insurance companies with which we have a contractual agreement. This contract is an agreement between Medical Center Clinic and an insurance carrier for a specific fee schedule.

OUT OF NETWORK/NON-PARTICIPATING – Out of Network or Non-Participating refers to insurance carriers with which we do not have a contractual agreement. If we do not have a contractual agreement (out of network/non-participating), we will bill your insurance as a courtesy. If payment is not received within 60 days, the balance becomes your responsibility. You may incur more out of pocket expenses for seeing a physician who is out of network/non-participating. It is your responsibility to check with your insurance company for provider directories.